#### NAVAL STATION BREMERTON INSTRUCTION 3128.1

From: Commanding Officer, Naval Station Bremerton

Subj: PIER SOPA REGULATIONS, WATERFRONT OPERATING PROCEDURES, AND SHIP BERTHING AND SERVICE INFORMATION

Ref: (a) COMNAVSURFPACINST 5530.5(series)

- (b) SOPAPUGETSOUNDINST 5400.1(series)
- (c) CINCPACFLTINST 4026.1
- (d) OPNAVINST 5090.1 (series)

Encl: (1) Homeport Office Organization

- (2) Diagram Of Bremerton Piers
- (3) NAVSTABREM Pier Inspection Checklist, NAVSTABREM 3128/2 (4-99)
- (4) Prerequisite List for Petroleum Transfer Pier Side, NAVSTABREM 3128/4 (4-99)
- (5) Over Water Transfers of Petroleum Products
- (6) Over Water Transfer of Oily Waste Water
- (7) Guidance for Night Over Water Transfer of Petroleum Products and/or Oily Waste Water
- (8) General Crane Request Form
- (9) Weekend Production Requirements Worksheet, NAVSTABREM 3128/1 (4-99)
- (10) NAVSTABREM Fleet Support Customer Survey, NAVSTABREM 3128/3 (4-99)
- 1. <u>Purpose</u>. To provide Pier SOPA regulations, waterfront standard operating procedures, and general berthing and service information for homeported and visiting Naval vessels aboard Naval Station Bremerton.
- 2. <u>Cancellation</u>. This instruction replaces NAVSHIPYDPUGETINST 5400.3.
- 3. <u>Background</u>. The Homeport Office (Bldg. 515, Pier "C") is staffed by NAVSTA Bremerton and Puget Sound Naval Shipyard, Code 340. The Homeport Office acts as a liaison between the Shipyard and homeported ships. All ship hotel services, cranes, manlifts, etc., are arranged by the NAVSTA Bremerton Homeport Office. Enclosure (1) depicts the Port Operations and Homeport Office organization.
- 4. Pier Senior Officer Present Afloat (SOPA). The Pier SOPA function is automatically assigned to the senior U.S. ship or U.S. ship with the senior staff embarked at the pier. Pier SOPA is responsible for:

- a. Pier SOPA Shift: Upon departure from port for an absence greater than 24 hours, Pier SOPA will pass responsibilities to the next senior officer at the pier. Upon departure of the last ship at a pier, this responsibility will be passed to Commanding Officer, Naval Station Bremerton.
- b. Pier Security: Each Pier SOPA will ensure the Pier Sentry Watch is manned 24 hours a day, qualified per reference (a), and enforce pier access policies as outlined in reference (a).

Note: Two Pier Sentries are required on Pier 'C' when both gates are open. Securing access on one side must be closely coordinated with Security and the Fire Department. If only one Pier Sentry is stationed and the opposite access is secured, the Sentry must be able to grant immediate access for emergency vehicles and emergency egress of personnel on both sides of the pier.

- c. Pier Parking: Access to piers is authorized for the following vehicles in the performance of work:
  - (1) Government vehicles
  - (2) FISC delivery trucks
  - (3) Refuse removal trucks
  - (4) Vehicles with NAVSTA pier passes

Each Pier SOPA is responsible for ensuring that only vehicles authorized pier access are allowed on the pier. At no time will vehicles be parked in fire lanes, designated "no parking" zones, or in areas that will limit mobile crane/emergency vehicle access to the piers. Enclosure (2) depicts pier fire lanes.

NOTE: NO PRIVATELY OWNED VEHICLES (POVs) ARE PERMITTED SOUTH OF THE ELECTRICAL SUBSTATION ON PIER DELTA AND NO VEHICLES ARE AUTHORIZED TO PARK ON THE EAST OR WEST SIDE OF BUILDING 515 ON PIER CHARLIE.

Each ship is allowed the following number of vehicles parked on the pier (including government vehicles):

PIER	BERTH	MAXIMUM NUMBER OF VEHICLES PARKED ON PIER
Bravo	N/A	37
Charlie	East	12
Charlie	West	12
Delta	East	13
Delta	West	13

- d. Pier cleanliness: In general, Commanding Officers are responsible for the cleanliness of wharves, piers, camels and barges abreast their ships, work floats, ship's waste offload barges (SWOBs), sludge removal equipment, and other equipment and spaces used by their personnel.
- (1) No material will remain on the pier in excess of 24 hours (crane dependent) without prior authorization from the Homeport Office. Material removed from the ship awaiting disposition will be identified with ship's name/point of contact (POC) and promptly removed from the pier. Under no circumstances will material staged for removal remain on the pier after ship departure without prior authorization from Homeport Office (crane dependent).

Note: Material delivered to the ship or equipment and material staged for immediate on-load or removal are exempt from the identification requirements listed above, but must be attended at all times.

The pier SOPA is responsible for disposal/removal of unattended or unidentified material.

(2) Solid Waste Disposal. There are three types of waste receptacles on each pier: common trash, food waste, and cardboard. Each Pier SOPA is responsible for ensuring that all waste is segregated and placed in the proper container.

NOTE: SHIPS RETURNING FROM OUTSIDE THE CONTINENTAL U.S.
ARE REQUIRED TO DISPOSE OF FOOD AND FOOD WASTE AS
FEDERALLY QUARANTINED GARBAGE AND SHALL NOT
DISPOSE OF FOOD AND FOOD WASTE IN NORMAL FOOD
WASTE CONTAINERS.

(3) Refuse pickup is provided at the following times:

Regular Workday Dayshift 0900-1000 Regular Workday Swingshift 2100-2200 Weekend (Saturday) 1300

(4) Each Pier SOPA is responsible for ensuring the refuse removal truck has clear access to the dumpsters.

## NOTE: DISPOSAL OF HAZARDOUS MATERIAL IS NOT PERMITTED IN SOLID WASTE CONTAINERS

e. Colors: Each Pier SOPA is responsible for ensuring sunrise is observed and colors are executed on time. All ships will follow the lead of their Pier SOPA in the execution of colors.

- f. Pier Inspection: Naval Station piers will be periodically inspected by the Homeport Office to verify pier security, parking, and cleanliness requirements are being met. Results of these inspections will be documented using enclosure (3) and forwarded to the Commanding Officer's of the ships at the pier and the Commanding Officer, Naval Station Bremerton.
- g. Fires and/or fire incidents shall be reported immediately by dialing 911.
- h. Ambulance Services: Emergency ambulance service for military and civilian personnel is obtained at all times by calling 911.
- i. Dental Facilities Available: The Naval Dental Clinic occupies the second and third floors of Building 506. (Building 506 is located next door to Firehouse No. 503, adjacent to Farragut Avenue Gate, not at the Naval Hospital).
- (1) Emergency Dental Treatment is available at all times, telephone extension 476-2211.

#### k. Official Visitors

- (1) Commanding Officers of ships berthed at Naval Station Bremerton are requested to notify the Commanding Officer, Naval Station Bremerton, in advance, if possible, of scheduled and unscheduled visits by senior visitors. Notifications shall be made during normal working hours by calling the NAVSTA Public Affairs Office at 476-0444, and providing the following information:
- (a) Name, rank or position, and organization of the visitor.
  - (b) Dates, times, and general purpose of the visit.

If an unscheduled visit occurs after normal working hours, the NAVSTA CDO will be notified (phone 476-0126, pager 476-1000-2491).

#### 5. Operations

- a. Logistic Requests (LOGREQs): Homeported ships will submit LOGREQs in accordance with reference (b). All ships are requested to add NAVAL STATION BREMERTON WA//00/01/R31// as info addee on all LOGREQs.
- b. Petroleum Products: Manchester Fuel Depot provides fuel and lube oil to ships by barge and truck. Arrangements are made directly with Manchester by calling (360)476-2127.

- c. Petroleum Product Transfers: The proper procedures for transferring petroleum products including oily wastewater are essential in the prevention of pollution to the waters of Puget Sound and require vigilance on the part of all organizations involved. All transfers of petroleum products over water require an Operational Risk Mitigation pre-transfer meeting with representatives from the ship, Homeport Office, and facility delivering product. The NAVSTA Bremerton Petroleum Transfer check-off sheet, enclosure (4), will be completed prior to transferring fuel.
- (1) Specific guidance for Petroleum Product Transfers including oily wastewater is contained in enclosures as follows:
- (a) Enclosure (5), Over Water Transfers of Petroleum Products;
- (b) Enclosure (6), Over Water Transfers of Oily Waste Water; and
- (c) Enclosure (7), Guidance for Night Over Water Transfer of Petroleum Products and/or Oily Wastewater.
- (2) Internal transfers of petroleum products, (i.e. pumping up service tanks for boilers, emergency diesels, helo service tanks) pose as great a risk for a spill as other petroleum transfers and require similar detailed procedures.
- d. Oil Spill Response: In the event of a spill, every effort must be made to isolate and contain the source of oils or hazardous substance. Each ship is required to have a Spill Contingency Plan (SCP) that contains procedures for reporting, containment, control, recovery, and disposal of spills. Information for SCPs is contained in reference (c).

# NOTE: ANY OIL WHICH REACHES THE WATER MUST BE IMMEDIATELY REPORTED, (REGARDLESS OF AMOUNT SPILLED) TO NESCOM AT 911. REPORTING REQUIREMENTS ARE LISTED IN REFERENCE (d).

- e. Divers: Ships conducting diving operations are responsible to notify the Homeport Office. They must also ensure that all other ships are aware of the diving operations and that they have taken necessary precautions to prevent harm to the divers. Ships conducting diving operations will fly CODE ALPHA during dive operations. The Homeport Office will make all other required notifications.
- f. Sonar: Ships will notify the Homeport Office (6-3543), at least 24 hours prior to conducting any active sonar testing. Sonar testing may only be conducted between 0700 and 2200.

- g. Radar: The local Bremerton area is susceptible to electromagnetic interference from AN/SPS-40, AN/SPS-48, AN/SPS-49, and MK-32 TAS radar. Prior to radiating any of these radars, ships must contact the Homeport Office.
- h. Ammunition Handling: Naval Station Bremerton is not certified to handle ammunition on the piers. The handling and stowage of ammunition and explosives within the Puget Sound area will be conducted in accordance with reference (b).
- i. Line Handlers: The Shipyard Port Operations office makes line handler assignments on a rotating basis. Number of line handlers is determined by type of ship. Line handlers are required to be on station 60 minutes prior to ship arrival. A knowledgeable supervisor (E-5/6), clean working uniforms, hardhats, and personal flotation devices are required.
- j. Helicopter Operations: Helicopter operations at Naval Station Bremerton are approved by the Commanding Officer, NAVSTA Bremerton, and will generally be approved for emergency use only. If a ship needs to conduct helicopter operations, notify the Homeport Office.
- k. Special Events: The Homeport Office is prepared to assist ships in the planning, preparation, and execution of military events to include: Change of Command Ceremonies, Retirements, Homecomings/Farewells, Commissioning/Decommissioning, etc.
- 6. <u>Pier Services</u>. NAVSTA Bremerton can provide a wide range of services such as electrical power, service steam, potable water, de-mineralized water, phone service, brows, cable television, waste oil collection systems, and Collection, Holding and Transfer (CHT), to name the most common. Ship services will be arranged and coordinated by the Homeport Office.
- a. Crane Services: Routine crane and rigging services are provided upon ship's arrival. Ships requiring additional crane and rigging services not incident to their berthing must arrange for these services through Homeport Office at 476-3543. Crane Service must be requested 48 hours in advance and include the information specified in enclosure (8).
- b. Utility and Crane services are available during the following hours:
  - (1) \*Departures: 0830-1600 Monday-Friday
  - (2) \*Arrivals: 0730-1500 Monday-Friday
  - (3) Oily Water Removal: 0800-1600 Monday-Friday
  - (4) General Crane Services: 0800-1600 Monday-Friday

\*NOTE: Arrivals and departures requested outside normal working hours require operational necessity certification by the cognizant Group Commander and approval by Commanding Officer, NAVSTA Bremerton. (Ref: COMNAVBASE SEATTLE 2507000Z JAN 99)

- c. Emergency requests for Monday-Friday after hours, weekends, and holidays are made through the Naval Station CDO at 476-0126.
- d. Hotel services: Contact the Homeport Office for assistance at 476-3543/3545/3548.
- (1) Only Shipyard Shop 90E personnel may make/break electrical connections on the pier. The Shipyard will assist ship's force with the connection of potable water, CHT, bilge water, and steam.
- (2) Arrangements to pump bilge water are made through the Homeport Office. Bilge water cannot be pumped into the base system if it contains AFFF or other hazardous solvents. Contact the Homeport office if bilge water is contaminated. After hours pumping requires NAVSTA CDO approval.
- e. Refuse Removal Services: Regularly scheduled refuse pickups are made (Mon-Sat). If dumpsters require additional service, contact Public Works at 476-3567.
- (1) A recycling container for corrugated cardboard is available on the pier.
- (2) For hazardous material disposal, contact the Shipyard, Code 910HZ, at 476-7777 for instructions.

# NOTE: Do not offload any Hazardous Material to the pier without first contacting Code 910HZ at 476-7777.

- (3) Excess wooden pallets should be neatly stacked in the designated area on the pier for removal. Pallets will be removed daily by Defense Logistic Agency (DLA).
- f. Weekend production requirements: Notify the Homeport Office of any weekend service requirements (e.g. cranes, demineralized feed water, etc.) using enclosure (9) by 1300 on Thursdays. This will allow adequate time to ensure the proper equipment and technicians are available.

- 7. Security. Naval Station Security will:
- a. Issue pier passes to ship's parking coordinator/Senior Watch Officer.
- b. Ticket/tow any vehicle parked on the piers not in an authorized space.
- 8. <u>Customer Satisfaction</u>. Enclosure (10) is provided in an attempt to continually improve service to the fleet. If you have any comments/concerns, please fill out a customer survey form and return to the Homeport Office at Pier "C."
- 9. Emergency/Frequently used telephone numbers.

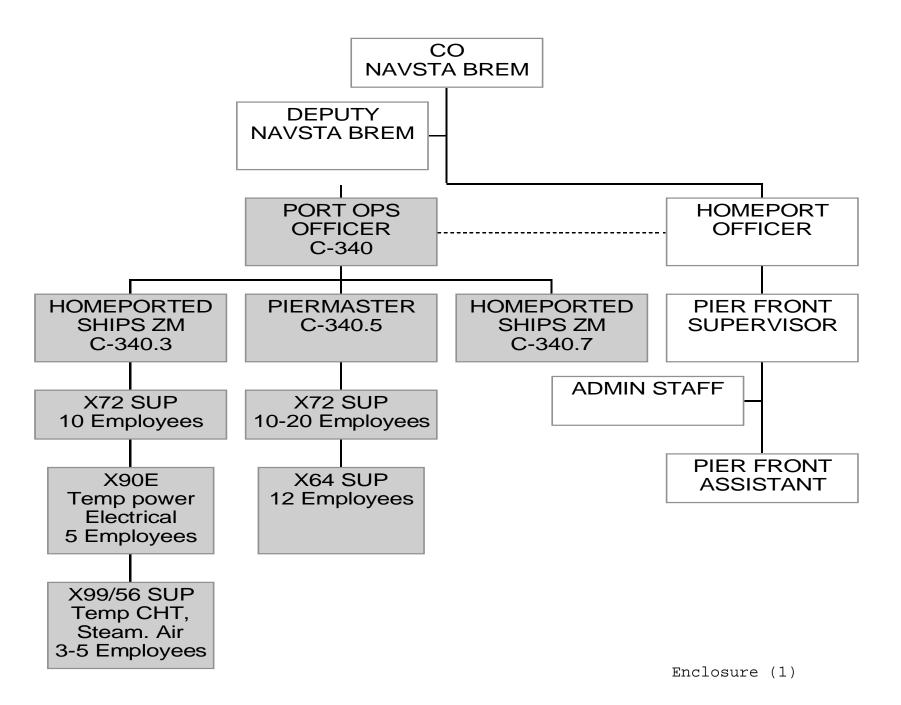
NAVSTA OOD (24 Hrs)476-0126	
NAVSTA CDOBeeper476-1000 pager	2491
Homeport Office476-3543/45/48	
Homeport OfficerBeeper476-1000 pager	3941
FAX476-3538	
Port Operations Office476-3467/3468	
Emergency (Police, Fire, Ambulance)911	
Oil Spill911	
Naval Criminal Investigative Service476-3650	
Manchester Fuel Depot	
Ship's Information	
Taxi, On Base476-3566	
NESCOM (non-emergency)476-3393	
Public Works Trouble Desk476-3567	

/S/

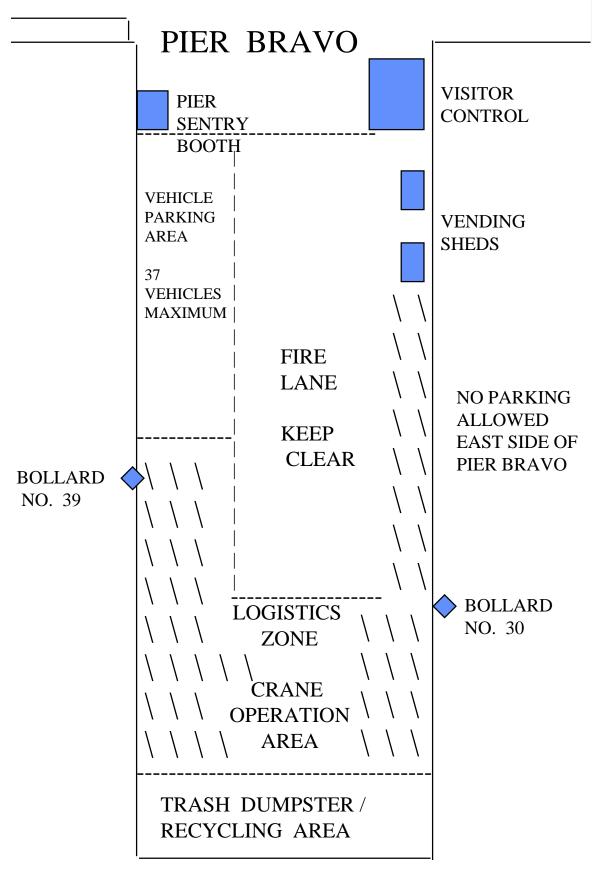
J. A. HOLDEN

Distribution:
NAVSTABREMINST 5216.1
List I, II, III

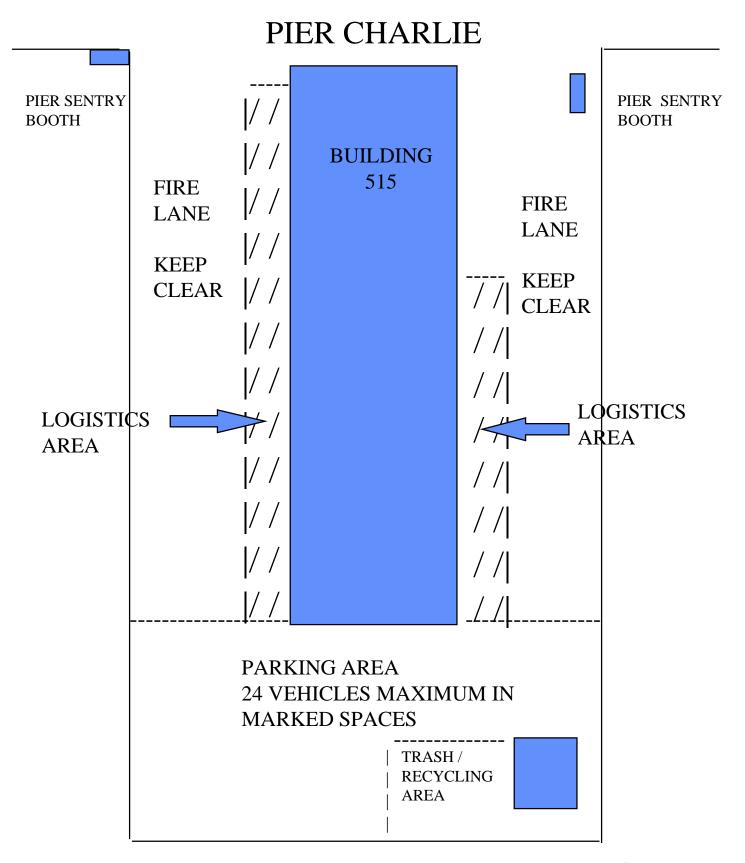
# NAVAL STATION BREMERTON PORT OPS HOMEPORT OFFICE ORGANIZATION

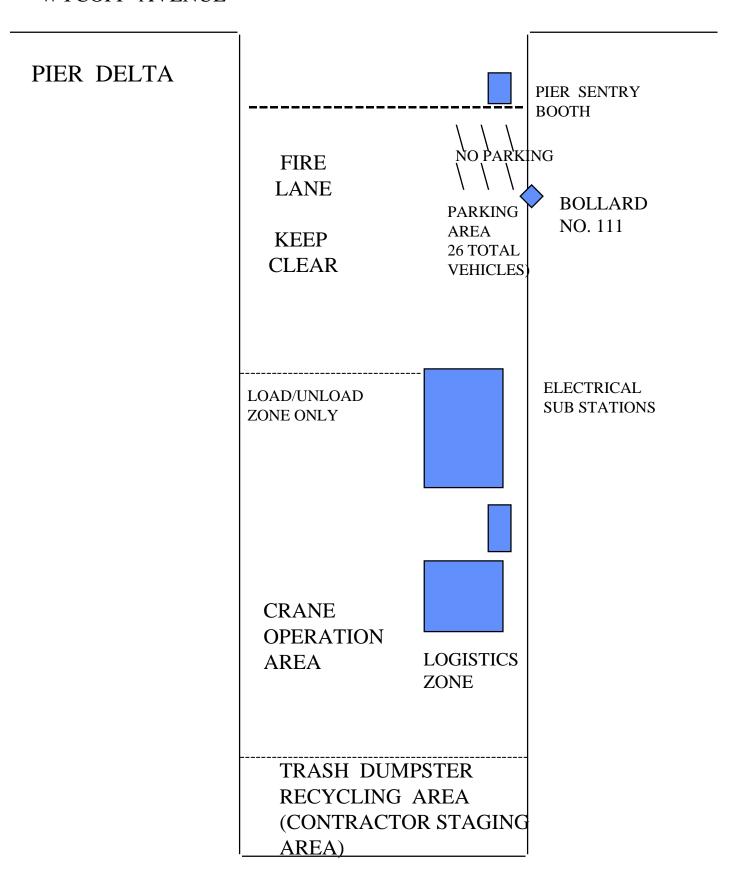


## WYCOFF AVENUE



## WYCOFF AVENUE





#### NAVAL STATION BREMERTON PIER INSPECTION

Date:	Time:
PIER:	PIER SOPA:
Inspector:	
Reviewed:	
A. GENERAL PIER CONDITION	ON:
Comments/Discrepancies:	
	Clear, Alarm Boxes Clear, Bicycles Stowed in Racks, and Excess Material and Pallets Not Stored on Pier.
B. PIER CLEANLINESS:	
Comments/Discrepancies:	
	ulations being followed, Trash and Recyclable Material th, Telephone and Vending Areas Clean.
C. SECURITY AND WATCHST	ANDING: Ref: COMNAVSURFPACINST 5530.5B
Comments/Discrepancies:	
	ch Set, Sentry Telephone Working and Communication Authorized, Sentry and Vehicle Access Logbooks,

Additional Comments:

Please contact the Naval Station Homeport Officer at 476-3543 if there are any questions or comments about this inspection.

NAVSTABREM 3128/2 (4-99)

#### PREREQUISITE LIST FOR PETROLEUM TRANSFER PIER SIDE

PREREQUISITE	CODE/SHOP	SIGNATURE	DATE
A system line up has been performed and verified in accordance with written instructions.	SHIP'S FORCE		
2. Fuel transfer equipment hoses and fittings are tested and I.A.W. 33 CFR 156 requirements.	MAN. NAVAL FUEL FAC.		
3. Hose connections are sleeved and taped and a drip pan is provided at the shipboard connection.	SHIP'S FORCE		
4. A continuous ground strap is installed from the fuel barge to the ship.	SHIP'S FORCE		
5. Signs posted at dispensing/receiving container stating, "No Smoking, Hot Work, Within 50 Feet".	SHOP 90		
6. Hot work is secured in designated areas throughout the ship and the word is passed over the 1MC every 15 minutes.	SHIP'S FORCE		
7. Oil boom is deployed around the ship and fuel barge.	SHIP 90		
8. Reliable continuous two way communications is established between receiving facility and the supply pump or isolation valve.	SHIP'S FORCE		
9. Ship Fire Marshal verify ship's fire fighting system is sat.	SHIP'S FORCE		
10. Roving watches assigned to monitor fuel lines and transfer operation for leaks during the entire operation.	SHIP'S FORCE		
11. Pre-pump brief for all personnel involved in the fuel transfer has been accomplished by the Ship's Force PIC.	SHIP'S FORCE		
12. Naval Station (CDO) has been notified.	SHIP'S FORCE		
13. Site has been inspected by the PSNS Fire Department. [ph# 476-3124]	C/1124		

FUEL TRANSFER MAY COMMENCE:		/		
	FUEL OFFICER	DATE/TIME	SHOP 90 PROCESS MGR	DATE/TIME
NAVSTA CDO (REVIEW)		/		
	DATE	/TIME		

#### OVER WATER TRANSFERS OF PETROLEUM PRODUCTS

- 1. The Chief Engineer will ensure the NAVSTA CDO (Phone: 476-0126, pager 476-1000-2941) is informed at least 24 hours prior to the ships intention to conduct a Operational Risk Management (ORM) briefing which must be held prior to the transfer of a petroleum product; and 48 hours prior to the proposed time of the transfer.
- 2. The NAVSTA CDO will immediately forward the intent to transfer a petroleum product to the Port Operations Home Port Office (C/340.3), Phone: 476-3548, pager 476-1000-2406 or 476-1000-3941, and the Shipyard Watch Officer (SYWO) Phone: 476-3467, pager 476-1000-2134.
- 3. The Home Port Office (C/340.3) will notify Shop 90 Resource Manager, (Phone: 476-6855 or pager 476-1000-2290; backup: 476-2688, pager 6-1000-2445), Code 106.33 (pager 476-1000-1211), for the ship, and coordinate appropriate attendance to the Operation Risk Management (ORM) briefing which is hosted by the ship.
- 4. Prior to the transfer taking place:
- a. A senior ship's force representative (Chief Engineer, Main Propulsion Assistant) will contact the NAVSTA CDO for NAVSTA approval to transfer petroleum.
- b. C/340.3 will approve and ensure the completion of **PREREQUISITE LIST FOR PETROLEUM PIER SIDE (Enclosure 4)** (NAVSTABREMINST 3128.1) prior to the start of the transfer.
- c. NAVSTA CDO will ensure that S/90 has completed the **DECLARATION OF INSPECTION** (PSNS 5090/145).
- d. NAVSTA CDO will ensure continuous 2-way (radio, sound-powered telephone) communications are established between the receiving facility and the supplying pump or isolation valve operator. For those ships with a trunking radio system capability, Shop 90 will be provided access to use their trunking radios with the ship's installed system.
- e. NAVSTA CDO will notify the SYWO that the petroleum transfer is about to take place.
  - Note: During the transfer evolution, communication checks will be performed every ten minutes. If communications are lost, transfer will cease immediately until communications are reliably reestablished.

#### OVER WATER TRANSFERS OF OILY WASTE WATER

- 1. Shop 90 Resource Manager (Phone: 476-6855 or pager 476-1000-2290; backup: 476-2688, pager 6-1000-2445), will develop the pumping schedule with input from the Ship's Chief Engineer. This schedule will be provided to the NAVSTA CDO, C.106.33, PSNS Safety & Environmental, and C/340.3 Port Operations Home Port Office. This schedule constitutes notification to NAVSTA of intent to transfer oily waste from the ship to a facility on the pier or a barge.
- 2. The NAVSTA CDO will notify the PSNS Shipyard Watch Officer (SYWO) Phone: 476-3467, pager 6-1000-2134, of intent to transfer oily wastewater.
- 3. Prior to the initial use of a newly installed oily waste water transfer system, the NAVSTA CDO and a representative from C/340.3 will inspect the system from the ship's riser to the receiving receptacle for potential problem.
- 4. Prior to scheduled transfer of oily waste water:
- a. A senior ship's force representative (Chief Engineer, Main Propulsion Assistant) will contact the NAVSTA CDO for NAVSTA approval to transfer oily wastewater.
- b. The NAVSTA CDO will notify the SYWO that the petroleum transfer is about to take place.
- c. The NAVSTA CDO will ensure that Shop 90 has completed the **DECLARATION OF INSPECTION** (PSNS 5090/145).
- d. The NAVSTA CDO will ensure that continuous 2-way (radio, sound-powered telephone) communications are established between the receiving facility and supplying pump or isolation valve operator. For those ships with a trunking radio system capability, Shop 90 will be provided the access required to allow the use of their trunking radios with the ship's installed system.
  - Note: During the transfer evolution, communication checks will be performed every ten minutes. If communications are lost, transfer will cease immediately until communications are reliably reestablished.

### GUIDANCE FOR NIGHT OVER WATER TRANSFER OF PETROLEUM PRODUCTS AND OR OILY WASTEWATER

1. In accordance with reference (b), over water transfers of oily fluids (including bilge water) are normally prohibited at night. Ships must coordinate and plan ahead to minimize these occurrences. This requires everyone involved to review schedules and potential fluid producing evolutions to ensure the transfers can be performed during daylight hours if at all possible (e.g. draining of steam generator(s) or condensers to bilges, and tank cleaning). The following guidance is established for homeported ships.

#### a. UNPLANNED / UNFORESEEN NIGHT TRANSFERS.

- (1) The ship's senior representative (Chief Engineer, Command Duty Officer) will contact the NAVSTA CDO (Phone: 476-0126, pager 476-1000-2491). The NAVSTA CDO will ensure the transfer is an operational necessity.
- (2) The NAVSTA CDO will forward the request to Code 106.33, pager 476-1211; the Homeport Office Code 340.3 Phone: 476-3543, pager 476-1000-3941 or 476-1000-2406; and the Shipyard Watch Officer (SYWO) Phone: 476-3467, pager 476-100-2134).
- (3) Code 106.3 will obtain the requisite COMNAVBASE Seattle approval (COMNAVBASE Seattle Duty Officer DSN 727-3366). Code 106.33 will notify the NAVSTA CDO of the approval to transfer fluids.
- (4) The NAVSTA CDO will then obtain final approval for the transfer from CO NAVAL STATION BREMERTON. Upon this final approval, the NAVSTA CDO will perform final notifications to the ship's representative who will log the approval in a memorandum of record.
- (5) Code 340.3 will notify Shop 90 and act as the interface with the ship, Code 106.33 and Shop 90 to transfer all fluids. The ship's senior representative, Code 340.3, Code 106.33 and Shop 90 Resource Manager will ensure compliance with reference (b).
- **b. EMERGENCY/ SHIPS SAFETY:** For safety of ship, the transfer should be performed as necessary.
- (1) The ship's senior representative will contact COMNAVREG NW Seattle (COMNAVREG NW Seattle Duty Officer DSN 727-3366) and NAVSTA Bremerton (NAVSTA CDO Phone: 476-0126, pager 476-1000-2491).

(2) The NAVSTA CDO will notify Code 106.33 (pager 476-1211); Code 340.3, (Phone: 476-3543, pager 476-1000-2406); SYWO, (Phone: 476-3467, pager 476-1000-2134); Shop 90 (Phone: 476-3467, pager 476-1000-2290; backup: PH. 476-2688, pager 476-1000-2445).

USS		
		•

# **CRANE SERVICE REQUEST**

All requests shall be received 48 hours in advance.

From	SUPPLY OF	FICE, POO	C:	P	h	Fax	<u>—</u> ·
То:	]	FAX: 4 PHONE: 4					
То:	]	F <b>AX:</b> 4 PHONE:		_	/340.3		
_						E FOLLOWIN TYPE OF MA	
NEE	D DATE:		TIME:	<u> </u>	NUMB	ER OF LIFTS	S:
MAX	. WT. TO BE	LIFTED					
TYPI	E OF MATEI	RIAL:					•
							<u> </u>

PLEASE IDENTIFY ANY LARGE, UNUSUAL, OR NON PALLETIZED LIFTS.

#### WEEKEND PRODUCTION REQUIREMENTS

#### **WORKSHEET**

To enable us to provide the best service possible, please evaluate your logistics and production requirements that you will need to support any work you have planned over the weekend/holiday. Please fill out the following information and fax to the Homeport Office AT 476-3538 NLT 1300 THURSDAYS.

	REQUEST FOR US	SS	<u></u>
1. CRANE SERVICE/	DATE	TIME REQ'D	
	NO. OF LIFTS		
2. DISTILLED-FEEDWA	ATER/ DATE REQ'D	AMOUNT	GALS.
3. *BILGE PUMPING/	DATE		
	SPACES TO BE PUMPED_		
	-		
	OP 99 TO OPERATE SHORE (	OILY WASTE WATER TREAT	
4. ANY OTHER REQU			
4. ANY OTHER REQU			
4. ANY OTHER REQU			
	LEASE CONTACT THE HO	OME PORT OFFICE AT 47	6-3543/45

NAVSTABREM 3128/1 (4-99)

## NAVAL STATION BREMERTON FLEET SUPPORT CUSTOMER SURVEY

Providing quality service to our customers is our primary goal. We are committed to assuring your satisfaction with the service we provide. Your feedback and suggestions help us improve the quality of our services in the future. Please complete this survey and return it to us in the envelope provided.

SHIP:	PIER:	DATE:			
EVALUATOR:		PHONE:			
		THE FOLLOWING CATEGORIES T IN COMMENT SECTION)			
QUALITY OF SERVICES (POWER, TELEPHONE, CABLE, T		CCELLENT [ ] VERY GOOD [ ] GOOD [ ] NEEDS IMPROVEMENT			
PIER MATERIAL CONDIT	ION [] EXC	CELLENT [ ] VERY GOOD [ ] GOOD [ ] NEEDS IMPROVEMENT			
LOGISTICS RESPONSE (CRANES, PILOT, TUGS, ETC)	[ ] EXC	CELLENT [ ] VERY GOOD [ ] GOOD [ ] NEEDS IMPROVEMENT			
AFTER HOUR RESPONSE	[ ] EXC	CELLENT [ ] VERY GOOD [ ] GOOD [ ] NEEDS IMPROVEMENT			
SPECIAL EVENTS (HOMECOMING, CHANGE OF COMMANDS, ETC)	[] EX(	CELLENT [ ] VERY GOOD [ ] GOOD [ ] NEEDS IMPROVEMENT			
MORAL, WELFARE, RECREATION	[ ] EX(	CELLENT [ ] VERY GOOD [ ] GOOD [ ] NEEDS IMPROVEMENT			
COMMENTS:					
Please provide any additional comments or suggestions which may be helpful to the NAVSTA HOMEPORT OFFICE to improve future services. (use back of this sheet for additional comment)					

NAVSTABREM 3128/3 (4-99)